BISSELL®

Experts In Home Cleaning™

PEThair ERASER™

Cordless Hand Vacuum

USER'S GUIDE

15E5 SERIES 220-240V

2 Thank You

3 Safety Instructions

4 Product View

5 Assembly

6 Operations

6-8 Maintenance and Care

9 Troubleshooting

10 Replacement Parts

11 Warranty

12 Consumer Care

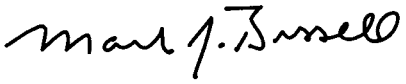
Thanks for buying a BISSELL Pet Hair Eraser™ Cordless Hand Vacuum

We're glad you purchased a BISSELL vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR BISSELL VACUUM.

⚠ WARNING -

To reduce the risk of fire, electric shock, or injury:

- Store indoors.
- Do not expose to rain.
- Do not immerse.
- Do not handle with wet hands.
- Do not use if vacuum cleaner has been dropped, damaged, left outdoors or dropped into water, have it repaired at an Authorized Service Center.
- Do not use with damaged cord or plug on the charger.
- Do not unplug charger by pulling on cord.
- Do not damage the charger cord. Never carry or pull the charger unit by the cord, use cord as a handle, close door on cord, or pull cord around sharp edges or corners. Keep cord away from heated surfaces.
- Do not use an extension cord. Charger should plug directly into electrical outlet.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not use with any opening blocked.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot, burning or smoking objects such as cigarettes, matches or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapours.
- Do not use appliance in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not allow to be used as a toy.
- Not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments - use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury.
- Use only the charger supplied by BISSELL (packaged with your appliance) to recharge your BISSELL Vacuum.
- Use charger unit only in standard electrical outlet (220-240V~50/60 Hz.).
- Keep openings free of dust, lint, hair, etc.
- Unplug charger unit from outlet before maintenance or cleaning.
- Unplug by grasping the plug, not the cord.
- Be extra careful when cleaning stairs.
- Turn off all controls when finished cleaning.
- Do not charge the unit outdoors.

Your Pet Hair Eraser Hand Vacuum contains rechargeable nickel metal hydride (NiMH) batteries. Do not incinerate batteries or they can explode when exposed to high temperatures.

Battery cell leaks can occur under extreme conditions. If battery cell contents comes in contact with the skin:

- Flush immediately with warm water for at least 15 minutes, then wash with soap and water.

If battery cell contents comes in contact with the eyes:

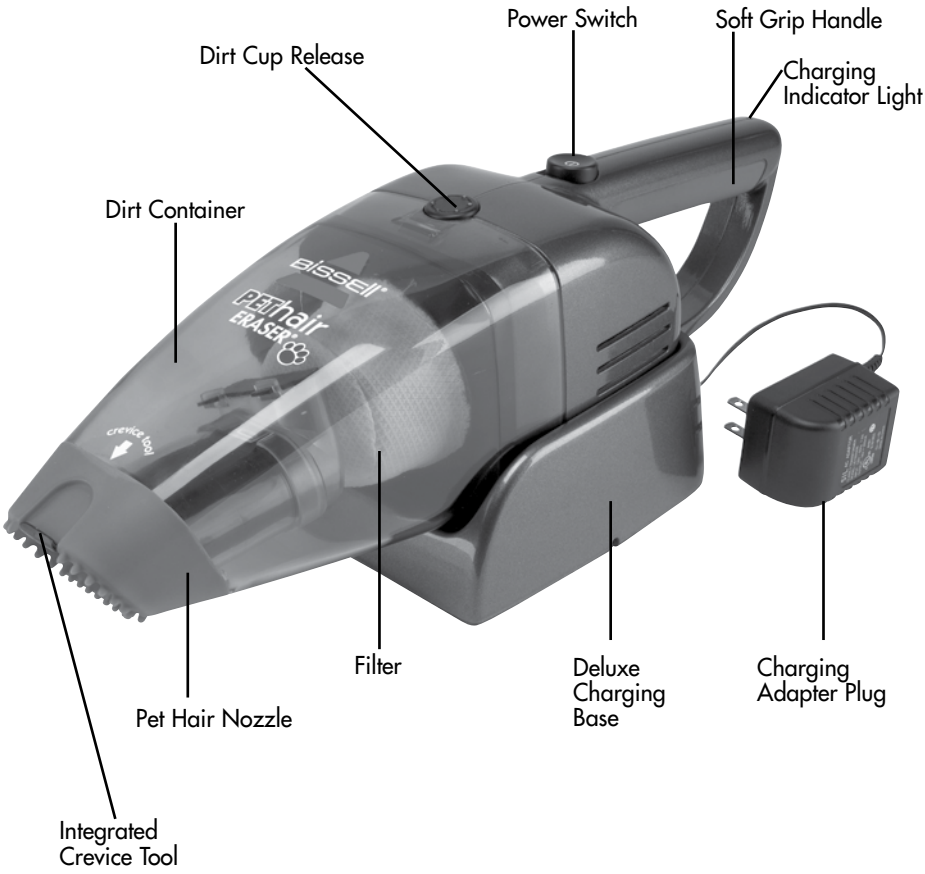
- Flush immediately with clean water for a minimum of 15 minutes
- Seek medical attention.

SAVE THESE INSTRUCTIONS FOR FUTURE USE.

IMPORTANT FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

THIS MODEL IS FOR HOUSEHOLD USE ONLY.

Product view



⚠ CAUTION:
Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

Deluxe charging base

The included charging base can be mounted on the wall or sit on a table top.

Mounting on wall (optional)

1. Select an area close to a wall outlet and make sure the wall area is free from any hidden electrical wires, water pipes and gas lines.

NOTE: Do not mount near direct sunlight, near a heat source or outdoors.

2. Select an appropriate drill type for the material to be drilled.

3. Carefully measure and mark the location of the screw holes and then drill holes and screw the wall mounting base onto the wall.

3.

Charging

*****IMPORTANT*****

ALWAYS TURN UNIT OFF PRIOR TO CHARGING*

***failing to do so may result in battery not fully charging**

1. In order for the unit to charge, the hand vac must be securely in the charging base, with the charging contacts fully engaged.

2. Plug the charging base adaptor into the wall outlet. The red indicator light will illuminate and remain on when plugged into wall outlet. Charge the unit completely for 24 hours prior to first use.

NOTE: The adaptor may become warm during charging – this is normal.

3. When the unit is fully discharged, approximately 16 hours of charging time is required for the battery to regain full capacity.

1.

Operations

Power switch

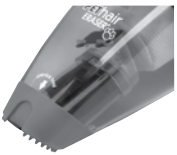
The power switch is located on the top of the handle

Using your hand vacuum

1. Remove unit from the charging base.
2. Slide switch forward to turn unit ON (I), slide back to turn OFF (O).

Rubber Pet Nozzle

The rubberized nozzle is designed to attract and pull pet hair and dirt from upholstery and carpet.



Integrated Crevice Tool

For hard to reach messes use the integrated crevice tool. To access crevice tool, pull on tab indicated by arrow on front of hand vac nozzle. Listen for click to know crevice tool is ready to use. When finished cleaning, simply push crevice tool back into unit.

Maintenance and care

To maintain maximum cleaning performance, the following maintenance steps must be performed:

Emptying the dirt cup

Dirt cup should be emptied before debris reaches the FULL line on cup.

1. Turn power OFF (O).
2. Hold the hand vacuum vertically and depress release button on the front to release dirt container.
3. Gently pull dirt container away from the hand vacuum grip and remove the filter. Empty dirt into waste container.
4. Replace filter back into the dirt container and attach dirt container to hand vacuum until it snaps securely into place.

Cleaning or Replacing the filter

The key to maximum performance is having a clean filter. Cleaning the filter after each use will help your vacuum operate at peak efficiency.

Use only genuine BISSELL model number 49H8-E replacement filters in your BISSELL vacuum.

To clean filter:

1. Turn power OFF (O).
2. Remove the dirt container as directed in "Emptying the dirt cup" on page 6.
3. Remove filter and tap firmly against the inside of a waste container, removing any visible dirt.
4. Replace filter back into the dirt container and attach dirt container to hand vacuum until it snaps securely in place.

   NOTE: After heavy usage, you may clean the filter by washing it gently by hand in warm water and mild dish detergent. Rinse thoroughly and make certain it is completely dry before replacing it.

3.

Nozzle Maintenance

Keep nozzle clean and free of debris by wiping with clean, damp cloth.

Disposal of batteries

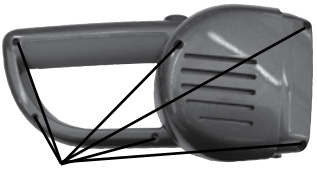
If your Pet Hair Eraser Hand Vac is to be disposed of, the batteries should be removed and disposed of properly.

1. **IMPORTANT:** Remove from charging base and fully discharge hand vacuum.
2. Remove dirt container from handle.
3. Remove (6) Phillips head screws on the handle and cover.
4. Separate left and right cover.
5. Remove the entire battery assembly from the cover.
6. Remove (3) Phillips head screws between the motor and battery bracket.
7. Pull the motor, PCB, fuse, and inner wire through the middle of the battery bracket, separating the battery bracket and both batteries from the motor, PCB, and inner wire.
8. Cut wires from the PCB and fuse to the battery bracket.
9. Keep battery pack together – DO NOT separate individual batteries. For specific disposal instructions, please contact your local authorities for requirements and regulations on safe disposal or recycling facilities in your area.
10. Discard remainder of product **CAUTION:** Disconnecting the battery will destroy the appliance and void thewarranty.

⚠WARNING:

This product contains a rechargeable nickel metal hydride battery (sometimes referred to as a "NiMH" battery) pack. The average life of a NiMH battery is 5 to 7 years, depending on frequency of use. Proper removal and disposal of NiMH batteries is required.

3.



6 screws

Troubleshooting

Vacuum won't turn on

Possible causes	Remedies
1. Battery is fully discharged	1. Charge battery. Follow charging battery instructions on page 5

Vacuum cleaner has low suction

Possible causes	Remedies
1. Dirt container is full	1. Empty dirt container
2. Dirt container is not installed properly	2. Position container correctly and snap firmly into place
3. Filters need cleaning	3. Follow filter instructions on page 7
4. Filters need replacing	4. Please call local BISSELL Consumer Services to order replacement filters.
5. Battery needs charging	5. Charge battery. Follow charging battery instructions on page 5

Visible dirt escaping from vacuum

Possible causes	Remedies
1. Dirt container is full of debris	1. Empty dirt container
2. Filter is missing or installed incorrectly	2. Check filter for correct installation

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

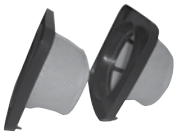
Please do not return this product to the store.

Replacement parts - BISSELL Pet Hair Eraser™

You may purchase parts by calling BISSELL Consumer Services or by visiting our website. Below is a list of common replacement parts.

Item	Part No.	Part Name
1	49H8-E	Filter assembly – set of 2
2	203-1622	Charging base
3	2031624	Dirt cup assembly

1



2

3

Warranty - BISSELL Pet Hair Eraser™ Cordless Hand Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by E-mail, telephone, regular mail as described below, or contact your local in country distributor.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part due to manufacturer defect.

See "BISSELL Consumer Care" information below.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

BISSELL Consumer Care:

If your BISSELL product should require service or if you need information about repairs, authorized service centers in your area, replacement parts or your warranty, please contact BISSELL Consumer Care, as indicated below, or contact your local in country distributor.

For UK inquires:
Monday - Thursday, 9 am - 5 pm
Friday 9 am - 4 pm
BISSELL Homecare (Overseas) Inc.
Ground Floor
226 Berwick Avenue
Slough
Berkshire, SL1 4QT
United Kingdom
0844.888.6644

For South Africa inquiries:
Monday - Friday 9 am - 5 pm
Tevo (PTY) Ltd.
P.O. Box 25234
Gateway 4321
South Africa
+27 (0) 86.177.8888

For Australia inquiries:
Monday - Friday 9 am - 5 pm
BISSELL AUSTRALIA PTY LTD
42 Rocco Drive
Scoresby 3179
Victoria
Australia
1.800.811.183

For New Zealand inquiries:
Monday - Friday 9 am - 5 pm
Parex Industries Ltd.
5 Tolich Place
Henderson 0610
Auckland
New Zealand
0.800.247.735

For all other inquiries:
Monday - Friday 8 am - 4 pm
BISSELL Homecare, Inc.
P.O. Box 1888
Grand Rapids, Michigan, 49501
USA
01.616.453.4451

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

If your BISSELL product should require service:

Call BISSELL Consumer Care at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. If you have questions about your warranty or need replacement parts please contact the numbers below.

For UK inquires:
Monday - Thursday, 9 am - 5 pm
Friday 9 am - 4 pm
BISSELL Homecare (Overseas) Inc.
Ground Floor
226 Berwick Avenue
Slough
Berkshire, SL1 4QT
United Kingdom
0844.888.6644

For South Africa inquiries:
Monday - Friday 9 am - 5 pm
Tevo (PTY) Ltd.
P.O. Box 25234
Gateway 4321
South Africa
+27 (0) 86.177.8888

For Australia inquiries:
Monday - Friday 9 am - 5 pm
BISSELL AUSTRALIA PTY LTD
42 Rocco Drive
Scoresby 3179
Victoria
Australia
1.800.811.183

For New Zealand inquiries:
Monday - Friday 9 am - 5 pm
Parex Industries Ltd.
5 Tolich Place
Henderson 0610
Auckland
New Zealand
0.800.247.735

For all other inquiries:
Monday - Friday 8 am - 4 pm
BISSELL Homecare, Inc.
P.O. Box 1888
Grand Rapids, Michigan, 49501
USA
01.616.453.4451

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 11 for details.

BISSELL®
Experts In Home Cleaning™

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www.bissell.com